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REQUEST FOR INFORMATION

BID NO. 23-017

FOR

TRANSIT WEB-BASED DATA MANGEMENT PLATFORM AND RELATED SERVICES

INFORMATIONAL ADDENDUM NO. 4

DATED ISSUED: NOVEMBER 30,2023

**1. Is the City looking for COTS based product or custom solution for this proposal?**

The City is open to considering either a Commercial Off-the-Shelf (COTS) product or a custom developed solution, as long as the proposed solution meets the requirements outlined in the scope of work.

**2. How many users do you plan on building new reports or just viewing reports?**

I would anticipate 1-2 users that would build/create reports, with 3-5 users that would view and/or generate a report that was already designed.

**3. Will the Saas/Hosted/Cloud solution require FedRamp certification? This would be the more secure way of handling this.**

No, this is not a requirement of this solicitation.

**4. Does the Turlock have a Microsoft Enterprise Agreement?**

Yes.

**5. Are you using any dashboard / reporting tools? If so, which solutions?**

We currently use Swiftly and Ecolane for those purposes.

**6. Are you looking for a transit prebuilt solution or are you looking for a core Data Warehouse / Reporting solution capable of supporting your enterprise?**

The City is open to considering either a Commercial Off-the-Shelf (COTS) product or a custom developed solution, as long as the proposed solution meets the requirements outlined in the scope of work. The solution must track and report data in a manner that is compatible with National Transit Database (NTD) requirements/standards and have a proven track record of success.

**7. Are you looking to take advantage of a platform supporting machine learning/AI for predictive analysis?**

No. Our focus is primarily tracking, managing and reporting on existing, known data and not on predicting future data.